

2.4 FEES POLICY

Principle

The management of parental fees in Kidology Childcare endeavours to reflect best practice with regards to the forecasting of the budget costs for the provision of a quality childcare service and to ensure the long-term sustainability of the service.

The Childcare Act 1991 (Early Years Services) Regulations 2016 ([Síolta Standard 10: Organisation](#)) ([National Standard 1: Information](#), [National Standard 2: Contract](#))

Statement of Intent

This policy applies to all parents/guardians who use the services of Kidology Childcare for their children.

Policy and Procedures

The following practices set out the fee policy for Kidology Childcare.

General Fee Payment Information

Parents/Guardians are required to sign an Agreement Form in relation to payment of fees.

- Fees are calculated over 51 weeks of the year, less Good Friday and include all Public and Bank Holidays.
- Term-Time fees are calculated for 38 weeks over 10 months (September to June)
- Fees are invoiced per calendar month and issued via email.
- Fees are payable in advance and due on the 1st of each month and must be paid by the 10th of each month.
- Fees must be paid by Standing Order or Electronic Fund Transfers (EFT). Cheques and cash may be accepted by prior arrangement with Management and must only be paid to the Services Manager or Accounts Manager.

Government Subsidies

- We offer the 2 Free Pre-School Years in Early Childhood Care and Education scheme (ECCE Scheme) under the Department of Children, Equality, Disability, Integration and Youth (DCEDIY). Children enrolled in full-time/part-time childcare services will receive free pre-school provision of 3 hours per day, for the number of days they attend per week over a 38-week period (Term-Time).
- We participate in the NCS Scheme, which is a Subsidy provided to the Parents to help with their childcare cost.
- All Government subsidies will be discounted off monthly fees.
- **In the event that parents or the children enrolled are eligible for a subsidy under the National Childcare Scheme, the Registered Provider will use their best reasonable endeavours to avail of or utilise the subsidy. However, the Parent or Parents are liable for the entirety of the fees in the first instance when they fall due in the event that the subsidy or subsidies are not paid to the Registered Childcare Provider. The Registered**

Childcare Provider reserves the right to withdraw the provision of services in the event that the fees due to the Registered Childcare Provider are not paid or in the event that the Parent(s) provide knowingly or recklessly provides false or misleading information to the Registered Childcare Provider in administering the scheme.

Retainer Fee

- Full Time, Part-time and Term-Time places require a non-refundable, Retainer Fee of €200 (Per Family) to be paid in advance on acceptance of and to secure a place in the service.

Deposit

- A booking deposit of €100 per child for The Early Childhood Care and Education (ECCE) Scheme, sessional service only is required.
- This will be refunded once registration to the scheme is confirmed, and attendance commenced with our service.

Reviewing Fees

- Fees are reviewed annually by the Management but may be reviewed at any time due to economic environmental changes.
- Clients will be informed by giving one months' notice of an increase / changes in fees. Increase / changes in fees will be endeavoured to be related to the cost-of-living increases and/or exceptional cost circumstances.

Payments in relation to Holidays or Illness of the Child/Children

- Fees are payable for 51/38 weeks of the year, monthly fee reflects 51/38 weeks of the year.
- There is no reduction in fees for Public/Bank Holidays.
- In the case of a long term, medically certified illness of a child, parents/ guardians are advised to keep in contact with the manager on a regular basis. Further arrangements will be discussed with the Parent/Guardian.
- Parents/Guardians/Carers are required to pay for any other days/ week's that their child/children do not attend the service.

Closure in Exceptional Circumstances

In the event of the closure of Kidology Childcare in exceptional circumstances, that is beyond the control of the management, e.g., power outages, adverse weather conditions, structural damage to the building, epidemics, pandemics, civil unrest etc., fees will apply. However, if we are instructed to close by the state or any of its agencies in an exceptional circumstance, the fees will apply for the duration of such notice, unless otherwise instructed by the Government of the State.

If Kidology is open during an exceptional circumstance and your child does not attend, the full fee will be payable.

Late Collection of Child/Children from the Pre-school

Parents/Guardians should note that due to legislative requirements under the Childcare Act 1991 (Early Years Services) Regulations 2016 and *Children First* – Child Protection Guidelines. Two members of staff are required to be with the child/children.

- Parents/Guardians are advised to keep within their agreed time for collection of their child/children for the above reasons. We request that all children should be collected by the designated time in order that we may follow health and safety practices to ensure that the Service may close safely.
- Please see the Collections and Arrivals Policy and Procedure
- **Late collections will result in a surcharge being imposed.** A late fee of €2 per minute, per child will be charged (e.g., 10 minutes late incurs a charge of €20 per child)
- Persistent late collections will be dealt with by Management and may result in suspension or withdrawal from the service.

Withdrawal of Children from Kidology

Parents/Guardians agree that they will:

- Give one (1) calendar/invoice month notice, in writing that the child/children are leaving Kidology.
- Kidology also reserves the right to request that the Parent/Guardian withdraw their child/children from Kidology if they are not 'settling in' or adapting to Kidology. Kidology agrees to give two (2) weeks' notice of this to the Parent/Guardian so that they can make alternative arrangements.

Non-Payment of Fees

- A failure to pay fees on time may result in suspension or withdrawal of your child's place.
- Any delays in payments must be discussed in advance and agreed with the manager.
- Non-payment of the NCS Subsidy, is the sole financial liability of the client and or recipient of the award.
- A late fee penalty will apply.

The directors of Kidology Childcare, have full discretion regarding parental fees for the service